Memorandum of Understanding

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- Contractor to Meet With MTF Commander to Initiate MOU Development
  - Subsequent Meetings - TBD as Necessary
- Structure Very Similar in Format & Content
- Final Draft of MOU for MTF Commander Due 75 Days Prior
- Process for Updates/Changes TBD
- Final MOU Executed 60 Days Prior HCD
  - Must Be Approved by TRO/Contracting Officer and Regional Director

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Current Requirements

- Details operational interface procedures between TriWest, TSCs and MTF
- Approved by LAO and KO
- Re-executed on an annual basis
- MOU
  - Generic Agreement
  - Attachments (A-S)
- Amendments
  - Forum: CAEC Meeting
  - Agreement reached – recorded in CAEC Mtg Minutes and in MOU Log

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Future Requirements

- MUST Be Executed NLT 60 DAYS Prior HCD
- Details operational interface procedures between TriWest, TSCs and MTF
- Approved by RDO and KO
- Re-executed on an annual basis
- MOU
  - Format (TBD)
  - Likely to be structured similarly to current MOUs
- Amendments
  - Process (TBD)

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Future Attachments

A- Balanced Workload Agreement (MTF's First Right of Refusal, etc)

B - Enrollment, Disenrollment, Capacities and PCMBN Protocols

C - Specialty/Ancillary Services

D - TRICARE Service Center Operations

Govt-Furnished Services & Use of Facilities

IM/IT and Telecommunications

E - Medical Management

Quality Mgmt

Utilization Mgmt

Referrals,Authorizations and Consult Reporting

Population Health and Disease Mgmt

After Hours and Urgent Care

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F - Prime Service Area Marketing/Education Programs

G - Access to Data and Meetings

H - Prime Travel Process

I - Development of Resource Sharing Opportunities

J - Issue Resolution

K - Contingency Planning and Exercises

L - Miscellaneous

M - Points of Contact and Contact Information

Exhibits

Memorandum of Understand

Development of a Specific-MTF MOU

- TRO met with TriWest to outline a standardized MOU template for use throughout region
- TRO developing a companion MOU Development Guide
- TRO hosting a 2-day session 17-18 November
  - Lead Agent staff from Regions 9,10,11,12 and 7/8,
  - Select MTF staff

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Questions ??